

Waiver of Indebtedness

Recovery of erroneous payments of pay and allowances may be waived if recovery is determined to be against equity and good conscience and not in the best interest of the United States. Applications for waiver must be received by DFAS within 3 years from the date the erroneous payment was discovered. Active duty members, reservists, members of the National Guard, and current DoD employees must submit their applications through their finance/payroll offices. Separated military members, military retirees, and previous civilian DoD employees may submit their application to the Denver address shown on the top of the waiver application form, DD Form 2789. Annuitants should contact the US Military Annuitant Pay Office at 1-800-321-1080 for specific procedures.

Remission of Indebtedness

The remission law states, If it is considered ... "in the best interest of the United States, the Secretary may have remitted or canceled any part of an **enlisted** member's indebtedness to the United States or any of its instrumentalities remaining **unpaid before**, or at the time of the member's honorable discharge." Active duty enlisted personnel should submit the DD Form 2789, Waiver/Remission of Indebtedness Application, through their finance/disbursing office. Online form at <http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd2789.pdf>

NAVY CIVILIAN EMPLOYEES

Advise civilian employees to contact their appropriate official designated by the authorizing/order-issuing command to determine their appeal process. For Navy military members, see the sections contained in this brochure.

NAVSUP / NFS

Mailing Address:
Department of the Navy
Naval Supply Systems Command
NFS-Code 53
5450 Carlisle Pike
PO Box 2050
Mechanicsburg, PA 17055-0791
Phone: 717-605-6725, DSN 430-
FAX: 717-605-5854, DSN 430-

Navy HHG Auditors / HHG(A)

Mailing address:
Department of the Navy
FISC-Norfolk
Business Support Department,
HHG Audit Team (Code 302)
1968 Gilbert St., Suite 600
Norfolk, VA 23511-3392
Phone: 757-443-5412, DSN 646-
Toll-free: 1-888-742-4467
FAX: 757-443-5387, DSN 646-
pptas.fiscn@navy.mil

OFFICE OF THE CHIEF OF NAVAL OPERATIONS CODE N130

Mailing address:
Department of the Navy
Office of the Chief of Naval Operations
(N130E2)
2000 Navy Pentagon
Washington, D.C. 20350-2000
Phone: 703-695-3322, DSN 224-
NXAG_NL130E@navy.mil

NAVSUP HELP LINE

1-800-444-7789 / 1-757-443-3791
DSN 646-3791
nvtrnshhghelpline@navy.mil

Ready. Resourceful. Responsive!



HOUSEHOLD GOODS AUTHORITY REFERENCE GUIDE

QUICK REFERENCE GUIDE

of points of contact

**for assistance with an appeal or request
to deviate from an existing allowance.**

Published by

**NAVAL SUPPLY SYSTEMS COMMAND,
NAVY FAMILY SUPPORT (SUP 05)
MECHANICSBURG, PA
17055-0791**

The authorities in this brochure apply for Navy service members only as outlined in NAVSUP PUB 490.

STORAGE

- Approve storage extensions beyond 90 days—PPSO
- Approve extensions for SIT beyond 360 days—NFS
- Approve PPSO storage extension denials—NFS
- Approve NTS in lieu of shipment if cost effective—PPSO
- Approve NTS in lieu of shipment when not cost effective but in the best interest of the Government—NFS
- Approve retiree/separatee storage (and shipping) extension request if made prior to the expiration of the member's shipping/storage entitlement—PPSO
- Approve Government control of a shipment in storage (NTS/SIT) beyond member's authorized storage period—PPSO

SHIPPING

- Approve retiree/separatee shipping (and storage) extension request if made prior to the expiration of the member's shipping/storage entitlement—PPSO
- Approve shipment of HHG OCONUS when less than 12 months from RDD—NFS
- Approve PPSO shipping extension denials—NFS
- Approve shipment of HHG if restricted—NFS

Privately Owned Vehicle (POV)

- Approve shipment of POV when member is physically unable to travel by POV, or when there is insufficient time for the member to travel via POV to new PDS—PPSO
- Approve shipment of a POV OCONUS when less than 12 months remain on OCONUS tour from the date POV is turned over to VPC—NFS
- Approve shipment of multiple POVs associated with a homeport change—NFS
- Approve the use of an alternate OCONUS POV port—N130

DESIGNATED PLACE/LOCATION

Review and approve designated place/location for dependents to foreign OCONUS location — Office of the Chief of Naval Operations (N130E2)

SHIPMENT WEIGHT

- Consider written appeal from member to authorize an increase to the JFTR packing allowance—NFS
- Consider written appeal from member to authorize constructed weight when appropriate—PPSO(local move), HHG(A) (local and other moves)
- Consider written appeals from members to authorize PBP&E when declared by member at origin during counseling—HHG(A)
- Considers member's written request, based on hardship, for increase of HHG weight allowances up to 18,000 pounds—N130

BOARD OF CORRECTION OF NAVAL RECORDS

The Board of Corrections of Naval Records (BCNR) considers applications (DD-FORM-149 APPLICATION FOR CORRECTION OF MILITARY RECORD UNDER THE PROVISIONS OF TITLE 10, U.S. CODE, SECTION 1552) for the purpose of determining the existence of error or injustice in the naval records of current and former members of the Navy and Marine Corps, to make recommendations to the Secretary, or to take corrective action on the Secretary's behalf when authorized.

The following are few situations in which a member might appeal to BCNR:

- Authorize payment / reimbursement of HHG storage / shipment costs made prior to the issuance of orders.
- Authorize PBP&E not declared by member at time of counseling.
- Authorize shipping and/or storage extension request not requested IAW the JFTR.
- Any out of pocket HHG costs incurred by member as a result of an injustice and/or error.

Applications to BCNR can be found on the following website:

<http://www.hq.navy.mil/bcncr/bcncr.htm>